

Amberg Technologies AG, a SME based in Switzerland and part of Amberg Group, is a global provider of measurement and positioning-based solutions in the rail, tunnel, and related infrastructure industries.

At our location in Regensdorf (ZH) we seek to fill the following position (m/f/d)

Application Engineer – Tunnel & Underground

Key Responsibilities

- Technical support
- Online and face to face product training—both structured and informal—for end-users and distribution partners
- Contribute to software development, including testing new features and reporting findings in Jira issue management system
- Conduct technical webinars, workshops, and product demonstrations
- Writing technical documentation and related material
- Assisting sales and marketing with your product know-how
- Regularly scan the market for emerging technologies and competitor offerings
- Proactively seek product feature and workflow improvements while maintaining an end-user perspective

Desired Skills

- A Bachelor's degree or above in Geomatics, Geography, Civil Engineering or related discipline with 3+ years of related experience
- A self-learner who is very motivated
- Excellent presentation skills and ability to communicate with both technical and non-technical audiences
- Fluent spoken & written English needed (fluency in German is a plus)
- Strong software troubleshooting skills
- Familiarity with surveying equipment, including total stations and laser scanners
- Willing and able to travel abroad up to 30% of the time (valid driving license required)
- Experience in tunnel surveying is a plus
- Experience with point cloud registration and strong knowledge of laser scanning principles will be an advantage
- Working experience with tools for creating instructional videos is highly desirable
- Experience with Trimble and Leica surveying equipment is a plus

Benefits

- A motivated and fun team awaits you with this diverse and challenging position
- Great professional and personal growth opportunities
- Internal and external training offerings
- Flexible working hours

In this role, you will actively engage with end-users and distribution partners of the Amberg Tunnel product portfolio, providing solutions, guidance, and technical issue resolution. In addition, you will contribute towards product maintenance and development by testing product features and workflows and proposing improvements. You will use your product knowledge to assist sales and marketing and become an ambassador of the Amberg Tunnel product portfolio.

Ready to tackle this challenging position? We are looking forward receiving your application at job@amberg.ch

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